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The Manager
Prime Bank Limited
.....Branch
.....

Sub: Request for activation of dormant user.

Dear Sir

I would like to inform you that my (our) ALTITUDE user has become dormant. Here it is mentionable that

- I **can remember** my Login ID, PIN & Password
- I **have forgot** my Login ID, PIN & Password

My user detail is given below:

Name	User Id	Account no	Mobile no	E mail address
			+88	

Please take necessary action to activate my (our) dormant user. Your cooperation in this regard will be highly appreciated.

Thanking you

Sincerely yours

Signature
Name



NB: If an ALTITUDE user does not Log in to his user for 6 (Six) months or above the user will become dormant.